

Fall Newsletter

2024

www.rfwsd.com

info@rfwsd.com

Roaring Fork Water and Sanitation District

24 Hour

EMERGENCY Number:

(970) 963-5675

To report a leak, break
or emergency service
problem

xpress BILL PAY

Online Payments:

www.rfwsd.com

"PAY MY BILL ONLINE"

Options such as:

- Automatic recurring
- Paperless
- Pay by Text
- Pay Monthly

HELPFUL TIPS:

When temperatures drop,
keep your garage door
closed.

If you are gone, keep the
thermostat turned up to at
least 65 degrees.

DON'T POOR LEFTOVER GRESE DOWN THE DRAIN

Also, remove oil and grease
from pots and pans with a
paper towel before
washing

NOTICE OF PUBLIC HEARING

The Board of Directors will hold a hearing on Tuesday, November 19, 2024 at the District's wastewater treatment plant, 3790 County Road 109, Carbondale, to consider the following changes to fees to take effect on January 1, 2025.

- Increase Sewer Service Fees from \$139 to \$146 per quarter
- Water Service Fees remain at \$70 per quarter
- Increase Water Usage Rate Tiers as follows:

Water Use:

0-31,500 gallons: \$1.70/1,000 gallons – increase to \$2.00

31,501-135,000 gallons: \$2.00/1,000 gallons – increase to \$3.00

135,001-206,300 gallons: \$3.00/1,000 gallons – increase to \$5.00

206,301 gallons and up: \$5.00/1,000 gallons – increase to \$7.00

Service Fees last increased in 2016 and Water Use charges have not changed since 2007. The proposed rate increase is designed to maintain overall revenue to the District, allowing for water and sewer treatment projects for continuing regulatory compliance and customer water demand.

Domestic water users **may see an increase to their water use charge of \$5 per quarter**. If you irrigate with the District's water, you can use or conserve by choice within the rate tiers. If you would like information on your water usage history to determine how this will affect your quarterly billing or if you have questions on the proposed rate increase, please contact the District office at (970) 945-2144. Written comments may also be submitted prior to the hearing by mailing to PO Box 1002, Glenwood Springs CO 81602 or email to info@rfwsd.com.

It is the mission of the Roaring Fork Water and Sanitation District to provide our customers with water and sanitation services on a cost efficient and environmentally friendly basis while maintaining customer satisfaction, regulatory compliance and sound fiscal management.